



22601 N 19th Avenue, Suite 130, Phoenix, AZ 85027

### Cleaning of Transact Hardware Devices

#### **Transaction System Enterprise (TSE) Clients**

##### Recommendations for cleaning your **Transact Hardware Devices**:

- Power off the device before cleaning.
  - Recommended in case of spills.
- Use soap and water or a bleach mixture on a premoistened wipe or cloth. Wipe or cloth can be damp, but should not be dripping wet. Use a separate cloth to dry the device.
- Touch screens should be cleaned with a 70% isopropyl alcohol solution.
  - Do not harshly rub the alcohol-based cleaner on painted parts of the device. This could cause discoloration or removal of the paint.
- Do not use solvents, harsh detergents, or abrasive cleaners.
  - These products can cause discoloration, a hazy look to a screen, and/or scratch the device.
- Transact Hardware device models:
  - AC3100
  - DR4000/DR5000 Door Readers
  - MF4100
  - MRD5
  - PR5000
  - PS4100/PS4101
  - VR4100/VR4101
  - WR5000
  - PHiL

##### Recommendations for cleaning your **Third Party Hardware Devices**:

###### NCR Registers:

<https://www.ncr.com/coronavirus/cleaning-ncr-hardware>

###### Ingenico Credit Card Terminals:

<https://www.ingenico.com/cleaning-instructions-terminals>

###### Biometric Readers:

The use of a dry cloth is recommended to clean the terminal, especially the biometric sensor. Acid liquids, alcohol or abrasive materials are prohibited.

###### Windcave (Payment Express) Vending Readers

<https://www.windcave.com/news-COVID-19-Update>

###### Verifone Devices:

<https://www.verifone.com/en/us/insight/how-clean-verifone-devices>

###### Third Party Door Locks (Assa Abloy and Allegion):



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These locks are durable and can be cleaned with standard cleaning supplies. It is recommended to confirm the cleaner you are using is safe for the finish on your lock.